

International students Frequently Asked Questions (FAQ)

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COVID 19 / ARRIVAL DATE AT TELECOM PARIS

When should I arrive in France, at the latest?

According to the country you are travelling from, the requirements expected upon your arrival in France can be different. Please check the following page from Campus France to see what to expect: www.campusfrance.org/en/travel-to-france-information-for-international-students-and-researchers.

You can also contact the French embassy in your country for updated information.

In some cases, a 7 days quarantine will have to be done, so you need to take this into consideration when booking your flight ticket, especially if you want to attend the orientation weekend on August 28th.

You need at least to be physically present on September 3rd for the welcome day & full day of administrative & class registration for new arrivals.

You will find more information about the September Agenda on this link: www.telecom-paris.fr/en/engineering/your-engineering-training/your-2nd-year-choose-your-area-of-focus/back-school

ENROLMENT AND ADMITTED STUDENTS WEEK-END

Do we really have to be on campus by August 28th? Will the “week-end d’intégration” actually take place?

The Orientation weekend are days dedicated to incoming students (French and international). It is organized by students of Telecom Paris and the student council. This is the best opportunity to get to know one another as well as meet the other students of Telecom Paris, the student council and the different clubs and associations.

This weekend is usually organized outside of Paris in a nice and remote location. Many activities are planned and this is for sure a very fun weekend that we strongly recommend you to attend!

You do not have to bother about the accommodation during this weekend as the student council is taking care of it. You will have to pay a fee to attend this weekend. More information about the organization of the weekend and the attendance fee will be sent to you by the student council during the summer.

If the Covid situation in France is fine at that time, the weekend will be maintained outside of Paris. If the situation has got worse, the weekend will be organized on Telecom Paris’ campus.

7-DAYS QUARANTINE

Depending on the country you have travelled from, you may be required to be under lockdown for 7 days. Please check the requirements for a travel to France according to the country you come from on Campus France website: www.campusfrance.org/en/travel-to-france-information-for-international-students-and-researchers

STUDENT HOUSING

To better understand where housing is located, distance-wise, from the Telecom Paris campus; please have a look at our map on: <https://www.telecom-paris.fr/en/campus/campus-life/housing-and-dining>

A) For students staying at least one full year

- Through Guichet Unique (“One stop shop”), you will be able to find an accommodation close to Telecom Paris:

<https://logement.campus-paris-saclay.fr/>

- To book a student room or flat in one the residences Telecom has a partnership with, especially:
 1. **Campus du Crous Cachan** - located close to Paris – Travel to School: from RER B Arcueil Cachan or RER B Bagneux station to RER B Massy Palaiseau station then bus 91.06 or 91.10 – approx. 45 min. commute time
 2. **Cité Universitaire de Paris** – located in Paris – Travel to School: from RER B Arcueil Cachan or RER B Bagneux station to RER B Massy Palaiseau station then bus 91.06 or 91.10 – approx. : 50 min. commute time
 3. **Résidence Ecla** – located in Palaiseau - Bus 91-062 - 20 min. commute time

Book a place in these residences by contacting us at: logement@telecom-paris.fr

- Register on the [Sciences Accueil website](http://www.science-accueil.org), a Telecom Paris partner dedicated to student assistance in finding housing (accommodation) and adjusting to life in France.

Fill out your housing request:



French form: <https://www.science-accueil.org/demande-science-accueil/>

English form: <https://www.science-accueil.org/en/request-services/>

Should you need **more information on available housing**, please contact: housing@science-accueil.org

- Other residences available on our website, under the Campus Life section (housing and dining)

B) For students staying less than one year

You cannot apply to the following residences:

- Guichet Unique residences
- Crous Cachan
- Cité Universitaire

We thus recommend the following residences:

- ECLA : <https://www.ecla-campus.com/fr/>
- STUDAPART : <https://www.studapart.com/fr>
Information on <https://fr.calameo.com/read/006591801a79847a94335>
Please request the password from us!
You will not be able to choose "S'inscrire avec Telecom Paris" since you do not have a Telecom Paris account yet (and a Telecom Paris email address yet). You have to choose the following option instead: "M'inscrire avec mon adresse mail"
- Science accueil : <https://www.science-accueil.org/>
<https://www.science-accueil.org/habitat/attachment/logement-2/>
- Heberjeunes: <https://www.heberjeunes.fr/?lang=en>

The residence is asking for a guarantor. What can I do if I don't know anyone in France who can be my guarant?

You can request a Visale guarantee: <https://www.visale.fr/>

However Visale request you to have a Visa and you need a housing booking to get your Visa! (we share your incomprehension!!!)

Normally residences should allow you to book your accommodation without the guarant at the beginning and should come back to you later for the guarantor when you will have your visa in order to complete your booking.

I have not received any answer following my housing request. How can I follow up on my request?

Residence booking services are very busy during summer so there may be longer delays in getting back to you.

- ➡ For any questions on accommodation: logement@telecom-paris.fr
- ➡ Details on student housing: <https://www.telecom-paris.fr/en/campus/campus-life/housing-and-dining>

COURSE FORMAT: ONLINE OR FACE-TO-FACE?

How will Telecom Paris be offering classes from September to adapt to the Covid 19 situation?

FAQ – New international students

Please note that at the time of publication, activities in September 2021 are expected to be **face to face**. Depending on governmental measures and the evolution of the Covid crisis, Telecom Paris reserves the right to modify mode of delivery. Updates will be published on our website.

ADMISSION LETTER / ENROLMENT CERTIFICATE

Could you please provide us with a Telecom Paris enrolment certificate?

Your administrative enrolment will take place beginning of September.

Before your enrolment date, the admission letter you received earlier this year is the official proof of your Telecom Paris admission. You must provide it for your visa and housing applications.

HEALTH INSURANCE DURING YOUR STUDIES

What medical care can I have access to?

For the first months of your stay in France, you must have **valid travel insurance** covering any possible costs for medical repatriation, emergency (i.e. lost luggage) and/or hospital treatment.

French public healthcare (Sécurité Sociale) registration is compulsory for all non-European students under the age of 28.

You should register for French social security upon your arrival in France, once enrolled at Telecom Paris on <https://etudiant-etranger.ameli.fr/#/> (several languages).

Exceptions:

1/ European students don't have to apply for French medical care. Students from the European Economic Area, Iceland, Liechtenstein, Norway and Switzerland are exempt if they hold a European health insurance card (EHIC or temporary certificate) valid for the entire academic year or have a private insurance policy covering all medical risks without limit.

The European health insurance card is free and allows you to benefit during your stay in France from the same public healthcare you have in your own country.

2/ Students from Québec don't have to apply for French public Healthcare provided they hold the #SE401Q106 form.

On average, Social Security reimburses 60 to 70% of medical costs. So, in addition to this mandatory system, you may apply for **supplementary student health insurance schemes (mutuelles)** to cover the additional costs:

- **HEYME** : <https://heyme.care/fr>
- **LMDE**: www.lmde.fr



ADMINISTRATIVE ENROLMENT

By the end of August, you will receive a detailed email with guidelines on your online enrolment as well as a list of necessary documents and information.

The necessary documents to provide are:

FAQ – New international students

- ID: scan and upload a copy of your passport
- ID photo (will be used for your student card)
- Payment of first year tuition fees. You may either wire the amount or pay by check, once you have opened a French Bank account. If you choose the pay by check, you can finalize your enrolment by giving a check to Mr. Frantz Cayol, once on campus. **Please check your tuition fees on your admission letter!**
- The ‘Contribution Vie Etudiante et Campus’ (CVEC) proof of payment. You must first pay these student life and campus fees online through <https://cvec.etudiant.gouv.fr/>
Nota Bene: Only students who pay tuition fees directly to Telecom Paris should pay the CVEC fees and pay them just before enrolment. **Students on exchange programs (no double degrees) don't have to pay for the CVEC fees.**
- A valid travel insurance certificate covering any possible costs for medical repatriation, emergency and/or hospital treatment.



Contact: **Frantz CAYOL** Office 2C44 - Tel.: +33(0)1 75 31 93 73 - frantz.cayol@telecom-paris.fr

STUDENT SERVICES (SOCIAL & FINANCIAL ISSUES, ETC.)

A school social worker and welfare counselor is available to all students. She is available to help you if you need assistance with bursaries and financial issues, social issues, bureaucratic issues and paperwork, etc. We will provide you with contacts at the beginning of fall semester.

OPENING OF YOUR BANK ACCOUNT

Banks in partnership with Telecom Paris are:

LCL

Agence Orsay (Office in Orsay town)

Contact: Mr Jessie POULIER

E-mail : jessie.poulier@lcl.com

Tel : +33 1 60 92 17 78

BNP Paribas:

Vous pouvez contacter:

Mrs Marie TAPE: marie.tape@bnpparibas.com

Société Générale

Agence Orsay (Office in Orsay town) :

Contact: Mr Jean-Marie MESLAIT

Tel : +33 1 69 18 92 14

jean-marie.a.meslait@socgen.com

Address office: 4 Ter rue de Paris, 91400 Orsay (+33 1 69 18 92 00)

FOREIGN LANGUAGE REQUIREMENTS

Is it compulsory to prove my fluency in French or English before starting the courses?

Students are required to meet the entry language proficiency of minimum B1 level in French or English to access academic studies at Telecom Paris. Should you have any problems applying for a test due to the COVID 19 situation, we fully understand but please let us know as soon as possible.

French language

Should you choose a French track (filière), French language proficiency is necessary to study engineering at Telecom Paris: a B1 level before arriving on campus is required and **B2 level strongly recommended.**

You have the opportunity to choose English tracks as well: 5 of the 14 study tracks are currently taught in English. In this case, no minimum level is required in French before entrance. However, we advise you to have an A2 entry level to help you during your studies in France.

If you will follow the French summer training session with our partner **Cavilam**, your level will be assessed by the end of August.

English language

Should you choose an English study track (filière), English language proficiency is necessary to study engineering at Telecom Paris: a B1 level before arriving on campus is required and **B2 level strongly recommended.**

How do you verify my English / French language skills?

To verify your French language proficiency, we accept the following elements:

- Higher education degree from a French-speaking higher education institution (your degree should specify that the language of instruction was French or mainly French)
- A French Language certificate - with the minimum score required
 1. TCF: 350 pts
 2. TEF: 500 pts
 3. TFI: 500 pts
 4. DELF B1

To verify your English skills, we accept the following:

- Higher education degree from a English-speaking higher education institution (your degree should specify that the language of instruction was English or mainly English),
- An English language certificate - with the minimum score required
 - Certificates delivered in the past 2 years
 1. TOEFL ITP (institutional): 564 pts
 2. TOEFL iBT (internet-based): 85 pts
 3. TOEIC: 870 pts
 4. IELTS: 6.5
 5. APTIS: B2 level in all four English skills
 6. Linguaskill: 160 pts
 - Certificates delivered up to 5 years ago
 1. Cambridge English First certificate: A grade

2. Cambridge English Advanced or Proficiency Certificate: A, B or C grade

Are French courses mandatory even when we already are fluent in French?

French courses are compulsory during your studies at Telecom Paris. In case you master perfectly the language, you may select a more culture oriented French course or be exempted (from C1 level)

What level is mandatory to be able to graduate from Telecom Paris?

The level required for your graduation is B2 in English.

If you follow at least one “filière” taught in French, then the level required in French is B2. If you follow two “filières” in English, then the level required in French is B1.

After your 1st year or at the end of your curriculum, you will take French and English tests organized by Telecom Paris (with a 45 € per test and per student participation from Telecom Paris).

You are exempt from taking the test should you already have the required level before your studies at Telecom Paris

SHOULD YOU HAVE ANY FURTHER QUESTIONS

Please contact the International Relations Department:

incoming@telecom-paris.fr

international@telecom-paris.fr